

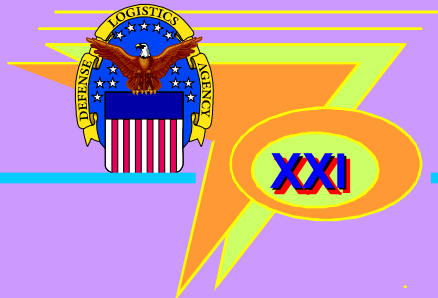


# MRM # 10

# DCMC CAO QA ROLE

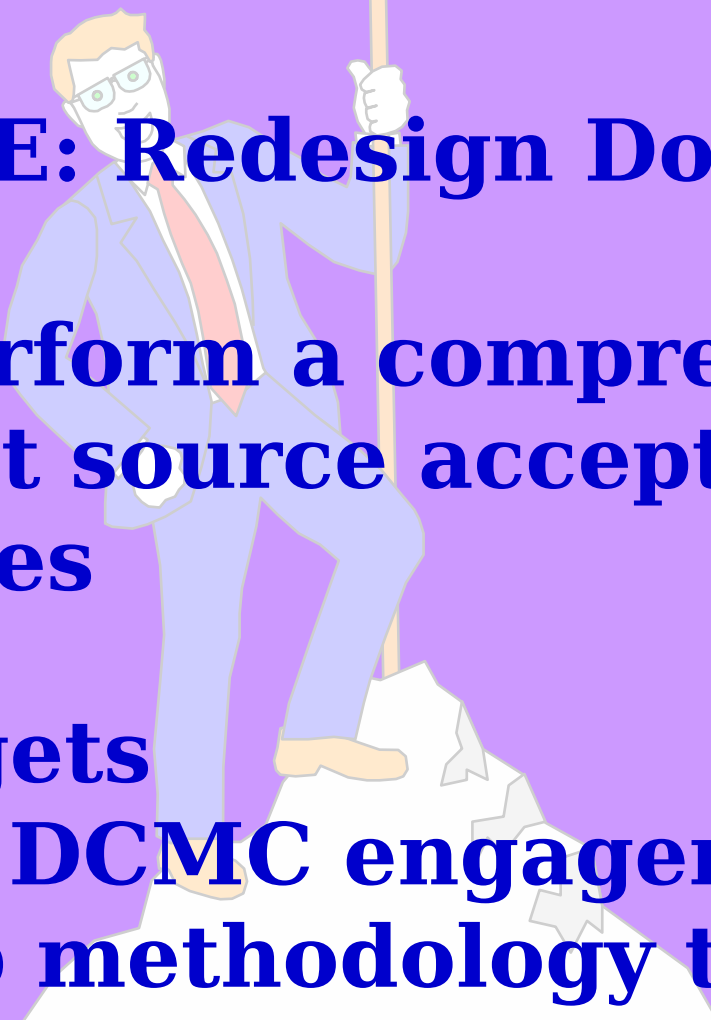
**“SITTING ON YOUR LAURELS  
OR TAKING CHARGE OF DESTINY**

DCMC-OG  
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## PERSPECTIVE - TAKING CHARGE

- **MANDATE: Redesign DoD Source Acc**
- **TASK: Perform a comprehensive reas  
of current source acceptance policies  
procedures**
  - ▮ **Set targets**
  - ▮ **Reduce DCMC engagement**
  - ▮ **Develop methodology to institution**





## MRM # 10 Vision Statement

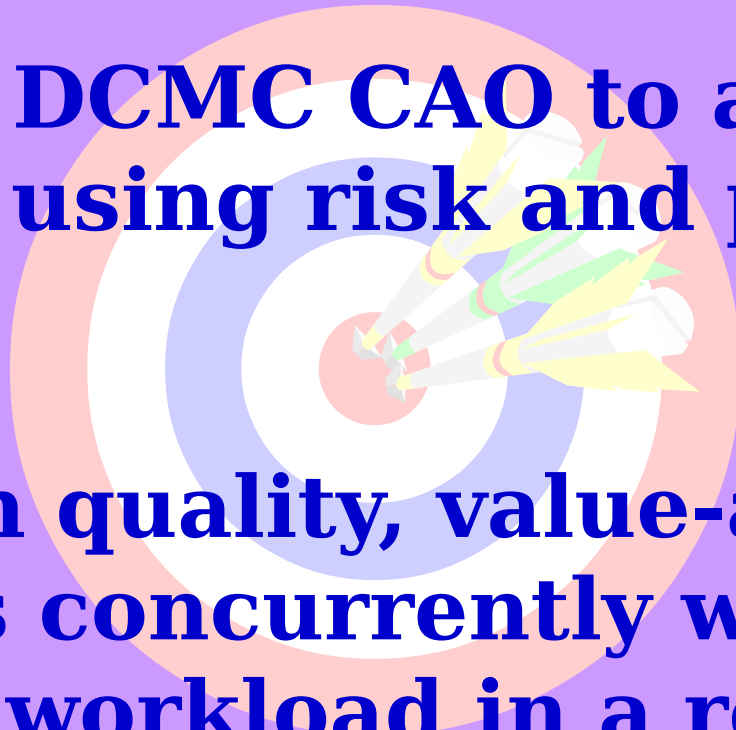
# PROPOSED

DCMC CAO is committed to promoting more cost-effective ways of doing business such as continuously identifying and eliminating unnecessary source inspections.



## GOALS

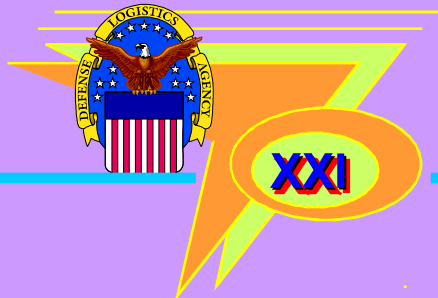
- **Position DCMC CAO to anticipate MLI impact by using risk and process management methods**
- **Maintain quality, value-added service to customers concurrently with meeting increased workload in a resource-constrained environment**





# OBJECTIVES

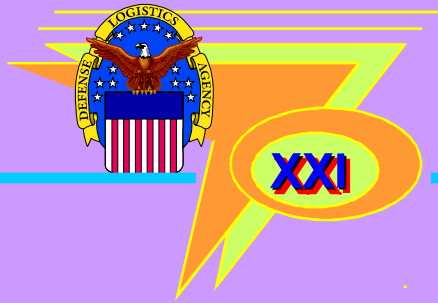
- To lead, train and equip the work force to perform proficiently in the new business environment
- To be active in reducing DCMC end-to-end cycle time and in meeting the projected source reduction inspection reduction numbers



## **AVAILABLE TOOLS/OPTIONS**

- **Contractor Self Oversight (CSO)**
- **Alternative Release Procedures (ARP)**
- **Certificate of Conformance (CoC)**
- **Direct Vendor Delivery (DVD)**
- **Contractor Risk Assessment**
- **Combinations Listed**

**Options can be contractor, contract, process, or product specific where feasible**



## CAO PRIME DIRECTIVE

- **Develop a strategy to meet overall M  
directives and projected resource red  
using available options**
- **Develop action plans for strategy  
implementation**
  - **60 day plan**
  - **180 day plan**
  - **360 day plan**



# IMPLEMENTATION STRATEGY

- Reduce source inspection at all contracts to value-added activities only
- Use the available options to the maximum reasonable extent
- Piggy-back on prime contractor supply management when cost effective
- Develop a well-trained, synergetic Team of effecting team goals





## TEAM STRATEGIES

- Team use a parallel approach based on specific contractor selection criteria
  - Focus on larger contractors. It offers a better return for time invested
  - Identify smaller, more commercially oriented contractors. It offers opportunities to reduce the number of contractors requiring source inspection



# CONTRACTOR SELECTION CRITERIA

- **Multiple programs**
- **Single commodity producer**
- **Commercial commodity producer**
- **Non-complex product lines**
- **Low contract volume, non-critical**
- **Certificate of Conformance clause**
- **Low risk ratings**
- **Other second party data or presence**



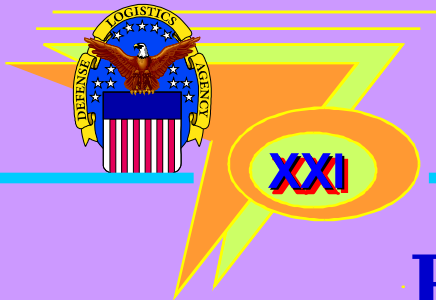
## DEFINE SUCCESS

- Success is realized when all Team performing proficiently and all contracts assigned to the DCMC CAO are producing quality products with the minimal amount of Government effort
- Measure the rate of success by counting number of contractors, products, processes where reduced oversight implemented (CSO, ARP, DVD, or C



# DEFINE SUCCESS

- **Establish internal goals**
  - ▮ **2 reductions in 60 days (stretch goal)**
  - ▮ **10 reductions in 180 days (stretch goal)**
  - ▮ **20 reductions in 360 days (stretch goal)**



# TEAM NORTH - ACTION PLAN

## Profile Contractor Base

Contractor	PBAM Rating	Second Party	Third Party	SOQ	CSO	ARP	DVD	CoC
1. ABC CORP	L	Boeing-D1 9000	ISO 9001-X	X	X			
2. DEF CORP	L	FAA	AS 9000-X	X	X			
3. GHP CORP	L			X				X

## Product & Manufacturing Assurance

Contractor	Quality Req Risk	Product Risk	Process Risk	Quality History
1. ABC CORP	L	L	L	Excellent history; Gold supplier; Mature
2. MCP CORP	L	L	L	Distributor; commercial

## Tracking Actions

60 Days   180 Days360 Days

Contractor	Start	Comp	Start	Comp	Start	Comp	Options Selected	Rationale
1	X					X	CSO	excellent history; MOA
2	X	X					CoC	Non-complex; excellent history



# CHARGING - FIRST STEPS

- **Contractor MRM # 10 Information Semi**
- **Gap Analysis**
  - **Baseline options versus contractors**
- **MRM # 10 Focusing Project**
  - **Teams seek out every opportunity**
  - **Improve risk analysis in during contra**
- **Training as necessary - Data Analysis**



# CREDITS

## DCMC CLEARWATER

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